

MARKYATE SURGERY

**Friends of the Surgery Group.
Supporting our Surgery for our
Community**



Are you interested in helping to improve your Surgery?

The Patient Participation Group (PPG) are setting up a 'Friends of the Surgery' scheme to raise funds to improve your experience as a patient, by improving services and facilities that are needed by the Practice but are not provided by the NHS.

Why do this?

The NHS provides the medical facilities, so the PPG has decided to help support the Surgery by making the environment more comfortable. PPGs all over the country are making their mark by helping their local Surgery to provide additional services and facilities.

Project suggestions

Our first project will be to improve the two waiting rooms by making it a better environment for all our Patients to enjoy, such as new chairs, a coffee machine and a refreshed children's area.

We are asking each family that signs up to become a 'Friend' to give their ideas of what they would like to see to improve the waiting rooms at the Surgery. We will continue to get feedback from our 'Friends' and patients, along with engaging the surgery team to ensure we use the funds to benefit everyone.

How much does it cost?

The cost is a minimum of £1 per family per month. In return YOU will have the satisfaction of helping improve the Surgery's services and facilities that the NHS does not provide. This may well benefit you along with many patients of the surgery.

The membership scheme is open to all patients and everyone is welcome to apply.

All 'Friends' membership funds will be held separately from the NHS funding and members from the PPG will act as Trustees on the account.

How to become a Friend of the Surgery

Complete the attached Membership form and hand it to the Surgery reception desk. You will be asked to set up a Standing Order with your bank (details attached). Each month the £1 will be automatically paid. A standing order also allows you to cancel your payment at any time you wish to end your membership. There are no costs for setting up a standing order with your Bank. More information can be found at: <https://www.moneyadviceservice.org.uk>

Please note, your personal details will be kept confidential by the Surgery and the only record the PPG will have is your payment reference on your monthly donation.

Progress report

An update on our progress will be published in the Surgery Newsletter so you know how we are using these funds to help our Surgery. This will be emailed to our members and displayed in our waiting room noticeboard. But hopefully you will notice the difference!



THANK YOU!

Markyate Surgery and the PPG would like to thank you for your interest in becoming a 'Friend of the Surgery'.

We sincerely hope you will enjoy the improvements.

Friends of the Surgery – Member Details Form



Name:

Address:

Email address:

Telephone Number:

Member Feedback:

Our first project is to improve the waiting room environment for our Patients. What would you like the PPG to do initially with any funds that are raised? (Please circle your choices).

New waiting room chairs.

Provide a Coffee Machine.

New (carousel) leaflet dispensers/ holders.

Provide Potted Perennial Plants.

Replace the book case.

Refresh the Children's area.

Decorate/ paint the walls in the waiting rooms.

Replace the waiting room's Blinds.

Outside plaque with information on Surgery Services.

Do you have any other suggestions you would like us to consider?

Would you like to see alternative therapies offered in the future? (Please circle your choices).

Hypnotherapy

Reflexology

Do you have any other alternative therapies you would like us to consider?

Would you like to provide the Surgery and PPG with any other feedback that you feel would benefit the Patients?



Please be assured that your personal details will be kept confidential by the Surgery and the only record the PPG will have is your payment reference on your monthly donation.

Please hand this form into the Surgery Reception Desk.

Standing Order Instruction Form



How can you set up a standing order?

- You can complete a standing order form below and give it to your bank. Please put your surname as your reference.
- With some banks and building societies, you can set them up online or over the phone.
- You can also cancel a standing order at any time, or change the amount, payment date or how often they're paid.

Please pay £1 on ___ day each month until further notice to the following account details:

Account Name: *PPG Account Details to be put here!*

Sort Code:

Account Number:

Your Account Details:

Account Name:

Reference:

Sort Code:

Account Number:

Bank/ Building Society Name & Address:

Signature(s):

Date: